

Labsphere Extended Warranty Programs

Labsphere's products are known for their quality, performance and long term stability; however, high-end opto-electronic products do occasionally exhibit error or even failure over their life-cycle. Given this reality, and understanding the need to protect your investment, increase your ROI and ensure minimal downtime, Labsphere offers three levels of extended warranty programs on our systems. Our extended warranty programs are intended to meet your warranty requirements over and above Labsphere's standard 1 year parts and labor warranty.

Benefits of Labsphere's Extended Warranty Programs:

- Parts and labor rates are frozen at today's rates
- Operating costs are predictable
- Extended warranty costs will typically be lower than out-of-warranty repair charges
- Priority service
- Shipping costs are covered by Labsphere*

AVAILABLE PROGRAMS

Warranty-Pro

- All system parts and labor covered for 4 years from date of shipment
- Immediate loan replacement of questionable component**
- Free shipping to and from Labsphere
- Priority placement in service queue
- Recalibration of any component or system returned for defect during warranty period
- Annual notification of recommended calibrations 1 month prior to calibration due date

Warranty-Plus

- All system parts and labor covered for 3 years from date of shipment
- Free shipping to and from Labsphere
- Priority placement in service queue

Extended Warranty

- All system parts and labor covered for 2 years from date of shipment
- All other standard warranty conditions apply

Note: All warranty programs are available for newly purchased product and product already covered by Labsphere's standard 1 year warranty. Product out of warranty may also qualify for extended warranties through either a service visit or by sending the product to Labsphere for evaluation.

PRICING

Program	Price	Term	Part Number
Warranty-Pro	12% of total system price	Total of 4 years	WW-00004-000
Warranty-Plus	10% of total system price	Total of 3 years	WW-00003-000
Extended Warranty	8% of total system price	Total of 2 years	WW-00002-000
Standard Warranty	Included with product purchase	1 Year	N/A

*Only applicable to Warranty-Pro and Warranty-Plus

**The intent of Labsphere warranty program is to ensure availability of all replaceable components. Should the situation arise where a replacement is not available, all attempts will be made to ensure a) either a suitable similar replacement is provided, or b) the repair is scheduled as a critical priority.

What is Not Covered by Labsphere's Extended Warranties?

Damage caused by fire, flooding, water or lightning · Misuse · Abnormal variation in electrical supply · Cosmetic damage caused by user · Shipping damage, unless it is deemed conclusive that the damage resulted from less than adequate packaging when shipped from Labsphere · Components that have been tampered with or modified

To request additional information or receive a quotation for an extended warranty please call Labsphere's Customer Service at (603) 927-4266 or email service@labsphere.com.